

Symphony Interior

Platform Showcase

A complete interior design business management platform

— from first client enquiry to final site handover.

OVERVIEW

One Platform, Three Portals

Symphony Interior connects admins, clients, and site workers into one unified system — with WhatsApp and AI built in.



Admin Portal

Full business management
Leads, projects, estimates,
production & workforce



Client Portal

Project tracking, payments,
messages, files, contracts
and notifications



Employee Portal

Task assignments, schedules,
project views, and
message threads



WhatsApp Integration + AI-Powered Processing + Razorpay Payments + Cloud File Storage



Admin Dashboard

The command centre for your business — KPIs, pipeline status, recent activity, and quick actions at a glance.

N Novato Interiors Admin Abdul Najah

[+ New Lead](#)

PIPELINE

- Overview**
- Leads
- Projects

FINANCE

- Estimates
- Contracts
- Payments

OPERATIONS

- Production
- Workforce

RESOURCES

- Catalog
- Vendors

Team

Settings

Built by Axis Agents

Overview

Your business at a glance

- 17** New leads
- 0** Active projects
- 0** Pending approval
- ₹0** Approved value

Recent Leads [View all](#)

A	Alka +917325467132	WON
JR	Jairam Ramesh 9000000002	WON
S	Serbin 12345678	QUALIFIED

Recent Estimates [View all](#)

No estimates yet

Quick Actions

- [+ New Lead](#)
- [View Projects](#)
- [View Estimates](#)



Sales Pipeline & CRM



Novato Interiors | Admin | AN | Abdul Najah

+ New Lead

PIPELINE: Overview, **Leads**, Projects

FRANCE: Estimates, Contracts, Payments

OPERATIONS: Production, Workforce

RESOURCES: Catalog, Vendors

Team, Settings

Build by Axi Agents

Leads

20 leads

Search leads... | All Statuses

NAME	STATUS	SOURCE	BUDGET	CREATED	PROJECT
A Alka +9732548732	WON	WEBSITE	₹50000	15 Feb 26	+ Convert
JR JaiRam Ramesh 9190200002	WON	REFERRAL	—	15 Feb 26	+ Convert
S Serbin 12345678	QUALIFIED	OTHER	₹5L	15 Feb 26	—
D Dr.James 12345678	NEW	OTHER	₹5L	15 Feb 26	—
RA Reens Anil 12345678	NEW	OTHER	₹5L	15 Feb 26	—
M MS.SOUMYA 12345678	NEW	OTHER	₹5L	15 Feb 26	—
S Sreejit 12345678	NEW	SOCIAL MEDIA	₹5L	15 Feb 26	Open
BN Bindhu Nair 12345678	NEW	OTHER	₹3L	15 Feb 26	—
SD Shine Daniel 13/12/25 12345678	NEW	OTHER	₹3L	15 Feb 26	—
LD lekshmi devi 919339942309	NEW	OTHER	—	15 Feb 26	—
A Afzal 12345678	NEW	SOCIAL MEDIA	₹5L	15 Feb 26	—
NR Nirosha Biloy 12345678	NEW	OTHER	₹5L	15 Feb 26	—
PK P K 919339943611	NEW	OTHER	₹50L	15 Feb 26	—
LR Lawrence bert 13/12/25 12345678	NEW	OTHER	₹5L	15 Feb 26	—

Lead Management

Novato Interiors | Admin | AN | Abdul Najah

+ New Lead

PIPELINE: Overview, Leads, **Projects**

FRANCE: Estimates, Contracts, Payments

OPERATIONS: Production, Workforce

RESOURCES: Catalog, Vendors

Team, Settings

Build by Axi Agents

Projects

17 projects

Search projects... | All Statuses

PROJECT	CLIENT	STATUS	ROOMS	MANAGER	CREATED
Alka Chiraq 40	Alka +9732548732	DRAFT	0	—	15 Feb 26
Mr. JaiRam Ramesh Interior HL Jawahar Nagar, Tiruvandur 695003	Mr. JaiRam Ramesh	ACTIVE	12	Abdul Najah	15 Feb 26
Dr. James Interior Tiruvandur, Tiruvandur	Dr. James	ACTIVE	11	Abdul Najah	15 Feb 26
Mr. Sharath Interior Tiruvandur	Mr. Sharath	ACTIVE	1	Abdul Najah	15 Feb 26
Mr. Prabhath Interior Tiruvandur	Mr. Prabhath	ACTIVE	1	Abdul Najah	15 Feb 26
Mr. Akshay Interior Tiruvandur	Mr. Akshay	ACTIVE	1	Abdul Najah	15 Feb 26
serbon 789	Serbin +12345678	DRAFT	1	—	15 Feb 26
Amith house 789	— +919846760543	DRAFT	0	—	14 Feb 26
Priya Sharma 680 Garden Road, Mumbai	Priya Sharma +919876500002	DRAFT	0	—	10 Feb 26
Michael Chen 4567 Oak Avenue, Bangalore	Michael Chen +919876500000	DRAFT	0	—	6 Feb 26
Suresh Renovation Units 40	Suresh +919447786020	DRAFT	2	—	6 Feb 26
Raj Patel 321 Business Park, Pune	Raj Patel +919876500003	DRAFT	0	—	6 Feb 26
Pokkiri	Pokkiri	—	—	—	—

Project Management

7-stage pipeline • One-click lead → project conversion • Room management • Questionnaire links



Financial Tools

Estimates, contracts, and payments — all linked to projects and milestones.

Estimates

Room-Based Estimates

Items grouped by room with collapsible sections and per-room subtotals

Contracts

Razorpay Integration

Online payments linked to milestones with webhook verification

Payments

PDF Generation

Estimate PDFs, payment receipts — generated and downloadable



Production Management

Track project execution from milestones to individual tasks — identify bottlenecks before they become delays.

Production Dashboard
Track all pending tasks across projects

3 Total Pending | 1 Overdue | 0 At Risk | 0 Completed Today

TASK	PROJECT	MILESTONE	ASSIGNEE	STATUS	DUE DATE	DAYS
tile laying	serbon	civil work	Amith Bava	IN PROGRESS	19 Feb 26	23d overdue
tile laying	serbon	civil work	Amith Bava	NOT STARTED	22 Aug 26	161d left
tile .ay	serbon	civil work	Amith Bava	NOT STARTED	--	--

Production Dashboard

Production by Project
Select a project to view its production timeline

- Alka Chitac 40 DRAFT
- Mr. Jairam Ramesh Interior H8, Jawahar Nagar, Trivandrum 695003 ACTIVE
- Dr. James Interior Sneekaryam, Trivandrum ACTIVE
- Mr. Sharath Interior Trivandrum ACTIVE
- Mr. Prabhath Interior Trivandrum ACTIVE
- Mr. Akshay Interior Trivandrum ACTIVE
- serbon TBD DRAFT
- Amith house TBD DRAFT
- Priya Sharma 789 Garden Road, Mumbai DRAFT
- Michael Chen DRAFT

Project Tracking

Milestones & tasks • Dependency tracking • QA checklists • At-risk flagging • Completion metrics



Workforce Management

Novato Interiors | Admin | Abdul Najah

+ New Lead

Overview Employees Attendance All Requests Workflows Schedule Photos Messages

Workforce Overview

Monitor your site team at a glance

9 Employees | 0 Present today | 4 Pending requests | 6 Open issues | 2 Pending leave

Today's Attendance

- Present 0
- Late 0
- Absent 0
- Half Day 0
- Leave 0

Recent Messages

- Amith Bava 14 Feb, 10:13 pm: Hi! I don't want cement laminate material request
- Amith Bava 14 Feb, 10:11 pm: I need cement laminate material request
- Amith Bava 14 Feb, 10:11 pm: Material request
- Amith Bava 14 Feb, 10:11 pm: Material request
- Amith Bava 14 Feb, 10:11 pm: Yes u have received it

View All

Team | Settings

Built by Avo Agents

Overview

Novato Interiors | Admin | Abdul Najah

+ New Lead

Overview Employees Attendance All Requests Workflows Schedule Photos Messages

Employees

9 employees | + Add Employee

Search employees...

All Roles | All Status

NAME	PHONE	ROLE	SUPERVISOR	STATUS
Amith Bava	+918048857201	Supervisor	—	Active
Amal	+91812931459	Worker	Najah (Test)	Active
Ramesh Pital	+918076543216	Worker	Suresh Menon	Active
Priya Das	+918076543215	Worker	Suresh Menon	Active
Mohammed Ali	+918076543214	Worker	Suresh Menon	Active
Vishnu Nair	+918076543213	Worker	Suresh Menon	Active
Anil Sharma	+918076543212	Worker	Suresh Menon	Active
Suresh Menon	+918076543210	Supervisor	Najah (Test)	Active
Najah (Test)	+915510275727	Manager	—	Active

6 workers | 2 supervisors | 1 manager

Team | Settings

Built by Avo Agents

Employees

Novato Interiors | Admin | Abdul Najah

+ New Lead

Overview Employees Attendance All Requests Workflows Schedule Photos Messages

Today | 9 Mar - 14 Mar

All Projects | Employees | Projects | Export | Copy to Next | Bulk Assign | Dispatch

EMPLOYEE	MON 9 Mar	TUE 10 Mar	WED 11 Mar	THU 12 Mar	FRI 13 Mar	SAT 14 Mar	WEEK
Amal							0%
Amith Bava							0%
Anil Sharma							0%
Mohammed Ali							0%
Najah (Test)							0%
Priya Das							0%
Ramesh Pital							0%
Suresh Menon							0%
Vishnu Nair							0%
HEADCOUNT	0/0	0/0	0/0				

Team | Settings

Built by Avo Agents

Schedule

Novato Interiors | Admin | Abdul Najah

+ New Lead

Overview Employees Attendance All Requests Workflows Schedule Photos Messages

Progress Photos

4 photos

All Projects | All Employees | All Categories | 05.mm.yyyy | 05.mm.yyyy

PROGRESS

Priya Das
Photo
8 Feb 20

ISSUE

Mohammed Ali
Najah (Test)
8 Feb 20

PROGRESS

Vishnu Nair
Photo
2 Feb 20

MATERIAL

Anil Sharma
Photo
9 Feb 20

Team | Settings

Built by Avo Agents

Site Photos



WhatsApp Integration

Site workers interact via natural language messages — no app download required.

"Reached site" / "Vannu"

→ Clock-in recorded

"Need 50 tiles, 10 bags cement"

→ Material request

"Wall crack in bedroom"

→ Issue report

"Leave tomorrow" / "Naale leave"

→ Leave request

Photo attachment

→ AI-categorised

The screenshot displays the Novato Interiors WhatsApp Messages interface. The interface includes a sidebar with navigation options like Overview, Leads, Projects, Finance, Operations, Resources, Team, and Settings. The main area shows a list of messages categorized by intent and confidence. The messages are as follows:

TIME	EMPLOYEE	DIRECTION	TYPE	CONTENT	INTENT	CONFIDENCE	Reply
14 Feb, 10:13 pm	Amith Bava	INBOUND	TEXT	No I don't want cement laminate	material request	95%	Reply
14 Feb, 10:11 pm	Amith Bava	INBOUND	TEXT	I need cement laminate	material request	95%	Reply
14 Feb, 10:11 pm	Amith Bava	INBOUND	TEXT	Material request	material request	95%	Reply
14 Feb, 10:11 pm	Amith Bava	INBOUND	TEXT	Yes u have received it	general	95%	Reply
14 Feb, 10:03 pm	Najah (Test)	INBOUND	TEXT	need leave tomorrow	leave request	95%	Reply
13 Feb, 07:05 pm	Najah (Test)	INBOUND	TEXT	I need 5 sacks of cement	material request	95%	Reply
13 Feb, 07:04 pm	Najah (Test)	INBOUND	TEXT	I am on leave today	leave request	95%	Reply
7 Feb, 12:28 pm	Najah (Test)	INBOUND	TEXT	need leave tomorrow	leave request	95%	Reply
7 Feb, 12:09 pm	Najah (Test)	INBOUND	TEXT	need leave tomorrow	leave request	95%	Reply
7 Feb, 12:07 pm	Najah (Test)	INBOUND	IMAGE	This need to be fixed	issue report	95%	Reply

Multilingual — English + Malayalam • Approval buttons in chat • Shift template messages



AI-Powered Intelligence

Every WhatsApp message passes through a four-stage AI pipeline — automatically.

1

Classify

Determine intent
from 10 categories



2

Extract

Pull entities:
items, dates, severity



3

Route

Create records,
trigger workflows



4

Respond

Generate reply in
worker's language

Google Gemini

Primary — fast classification, entity extraction, image analysis

AWS Bedrock (Claude)

Fallback — complex/ambiguous messages when confidence is low

Photo categorisation (9 types) • Malayalam date parsing • Confidence thresholds prevent guessing



Client Portal

The Dashboard page provides a quick overview of the project. It includes a sidebar with navigation options: Dashboard, Payments, Messages, Files, and Notifications. The main content area features a 'Welcome to your project portal' message, a summary of active projects (1), a progress indicator (1/4 milestones done), and a list of 'My Projects' with details for the 'Johnson Residence' project, including its address and approval status.

Dashboard

The Project Detail page provides comprehensive information about the 'Johnson Residence' project. It includes a sidebar, a 'Back to Projects' link, and a project status indicator ('ACTIVE'). The page is divided into sections for 'Project Details' (listing Design Studio, Project Manager, Project Type, Total Area, Start Date, and Expected Completion), 'Rooms' (listing Living Room, Master Bedroom, and Kitchen with their respective areas), and 'Estimates' (listing three estimates with their versions, dates, and statuses).

Project Detail

The Payments page allows users to manage project payments and view payment history. It includes a sidebar and a 'Select a Project' section where users can choose a project to view its payment schedule and make payments. The 'Johnson Residence' project is currently selected.

Payments

The Messages page displays a list of messages for the 'Johnson Residence' project. It includes a sidebar, a 'Projects' list, and a message thread showing conversations between 'Abhishek' and 'Abhishek' regarding design finalization and material procurement. A 'Join in the chat' button is visible.

Messages

The Files page allows users to view and upload files related to the project. It includes a sidebar, a 'Files' section, and a 'Select a project' prompt. The page shows a list of files and a 'Join in the chat' button.

Files

The Contracts page allows users to review and sign project contracts. It includes a sidebar and a 'Contracts' section with a 'No contracts yet' message and a note that contracts will appear once they are sent.

Contracts



Employee Portal

Novato Interiors | Viewing as Employee (Employee) | Return to Admin

Employee | Dashboard | Projects | Tasks | Messages

Dashboard

Overview of your projects and tasks

Assigned Projects: 0 | Active Tasks: 0 | Unread Messages: 0

Today's Schedule

No schedule for today

Recent Activity

- Material request from Amith Bava
Amith Bava requested: 1 nos cement, 1 nos laminate
27d ago
- Material request from Amith Bava
Amith Bava requested: 1 nos cement, 1 nos laminate
27d ago
- Material request from Amith Bava
Amith Bava requested:
27d ago
- Leave request from Najah (Tast)
Najah (Tast) requested other leave on 15 Feb - need leave tomorrow
27d ago

Built by Axa Agents

Dashboard

Novato Interiors | Viewing as Employee (Employee) | Return to Admin

Employee | Dashboard | Projects | Tasks | Messages

Projects

Projects assigned to you

No projects assigned yet

Built by Axa Agents

Projects

Novato Interiors | Viewing as Employee (Employee) | Return to Admin

Employee | Dashboard | Projects | Tasks | Messages

Tasks

Your assigned production tasks

Active | Completed | All

No active tasks

Built by Axa Agents

Tasks

Novato Interiors | Viewing as Employee (Employee) | Return to Admin

Employee | Dashboard | Projects | Tasks | Messages

Messages

Messages from your assigned projects

No projects assigned yet

Built by Axa Agents

Messages

TECHNICAL

Architecture & Security

Tech Stack

Frontend	Next.js 14 (App Router), React, Tailwind
Backend	Fastify, Node.js 20
Database	PostgreSQL 15 — 44 models, 31 enums
Cache	Redis 7
ORM	Prisma
Deploy	Vercel + Railway (Railpack)

Integrations

Razorpay • Cloudflare R2 • WhatsApp Business API
Google Gemini • AWS Bedrock • Google OAuth

Security

Multi-tenant data isolation • Role-based access
JWT httpOnly cookies • Zod input validation
Webhook signature verification

45

API Routes

54

Frontend Routes

44

DB Models

231

Catalog Items

Symphony Interior

Thank You

interior-admin-web.vercel.app